

Translation for reference only (参照用英語翻訳版)

Kintone AI Terms of Use

Any customer (“Customer”) who uses Kintone AI (the “Service”) is required to adhere to the following terms of use (“AI Terms”). These AI Terms constitute a part of the [cybozu.com Terms of Use](#). Any matters not provided for herein shall be governed by the provisions of the cybozu.com Terms of Use. In the event of any inconsistency or discrepancy between these AI Terms and the cybozu.com Terms of Use, the provisions of these AI Terms shall prevail. Unless otherwise provided for, the terms used in these AI Terms are used in accordance with the terminology used in the cybozu.com Terms of Use.

1. Service Details and Terms of Use

- (1) The content of the Service shall be as specified separately by Cybozu.
- (2) Customer shall use the Service at its discretion and responsibility. Customer should use the Service with due consideration to the nature of generative AI.
- (3) Customer shall use the Service in accordance with the AI Terms as well as the provisions of the cybozu.com Terms of Use. The Service may include certain beta-version features (the “Beta Features”). The Beta Features are offered on the free trial basis, to which Article 6 of the cybozu.com Terms of Use shall apply. In addition to the AI Terms, the cybozu.com Terms of Use provide certain restricted and prohibited acts such as those set forth in Article 19 thereof. In particular, Customer shall not engage in reverse engineering, prompt injection, prompt leaking, jailbreaking, or any equivalent acts when using the Service.
- (4) The Service is developed and provided through the use of third-party services specified in the [Cloud Data Policy](#) (each such third-party, a “Service Provider”). Customer shall use the Service in accordance with the policies of the Service Providers set forth in the Cloud Data Policy (the “Service Provider Policies”).

2. Input and Output Data

- (1) Customer may input data into the Service and receive data output by the Service based on such input. Such input and output data constitutes “Stored Data” as defined in the cybozu.com Terms of Use (“Stored Data”). Customer is solely responsible for Stored Data, and Cybozu does not acquire any rights to Stored Data except to the extent granted by Customer under these AI Terms and the cybozu.com Terms of Use. Cybozu and the Third-party Service Provider will not use Stored Data to train AI models.
- (2) Customer warrants that the input of data into the Service and the use of data generated by the Service do not violate any applicable laws or regulations, these AI Terms, the cybozu.com Terms of Use, or the Service Provider Policies.

Due to the nature of generative AI, content generated by the Service may contain material that

infringes the intellectual property or other rights of Cybozu or third parties, material considered morally or ethically inappropriate (including, but not limited to, harmful and biased information), or material that is inaccurate or outdated. Customer shall use Stored Data at its discretion and responsibility. Cybozu shall not be liable for any such use.

3. Suspension of Service

- (1) Cybozu may suspend provision of the Service if:
 - (i) Cybozu at its discretion determines that use of the Service by Customer breaches these AI Terms or the cybozu.com Terms of Use;
 - (ii) The Third-party Service Provider requests suspension of the Service; or
 - (iii) Cybozu otherwise determines at its discretion that Customer's use of the Service is inappropriate for any other reason.
- (2) The Service has a usage limit for each Customer. Notwithstanding the provisions of the preceding paragraph, if Customer's use exceeds the usage limit, Cybozu may suspend provision of the Service.
- (3) Cybozu shall not be liable for any direct, indirect, or other damages arising as a result of any suspension measures taken in accordance with each of the preceding paragraphs.

4. DISCLAIMER

- (1) CYBOZU MAKES NO WARRANTIES EXPRESSLY OR IMPLIEDLY OF ANY KIND INCLUDING WITHOUT LIMITATION THAT THE SERVICE WILL FIT FOR PARTICULAR PURPOSES AND NEEDS OF CUSTOMER, FLAWLESSLY OPERATE, OR THAT ANY DEFECTS IN THE SERVICE (INCLUDING, BUT NOT LIMITED TO, BUGS AND ARCHITECTURAL PROBLEMS) WILL BE CORRECTED. IN ADDITION, NO INFORMATION OR ADVICE FROM CYBOZU, WHETHER VERBAL OR WRITTEN, SHALL CONSTITUTE A NEW WARRANTY OR OTHERWISE EXPAND THE SCOPE OF THE EXISTING WARRANTY. FURTHER, THE WARRANTIES SET FORTH IN ARTICLE 20 OF THE CYBOZU.COM TERMS OF USE SHALL NOT APPLY TO THE SERVICE.
- (2) THE BETA FEATURES ARE NOT ELIGIBLE FOR SUPPORT UNDER THE CYBOZU.COM TERMS OF USE.
- (3) CYBOZU MAY CHANGE OR DISCONTINUE THE PROVISION OR SPECIFICATIONS AND OTHER ASPECTS OF THE SERVICE WITHOUT PRIOR CONSENT FROM CUSTOMER. CYBOZU DOES NOT GUARANTEE A PERMANENT PROVISION OF THE SERVICE SPECIFICATIONS AT THE TIME OF EXECUTION HEREOF.